

Dusty's Collision Lifetime Guarantee

At Dusty's Collision, customer satisfaction is based on years of experience. As our customer, you will receive the finest quality repairs...guaranteed in writing. We are ready to ensure all your questions concerning the estimating or repair process. Our professional staff will assist your with your insurance company. Our training assures you of quality repairs placing your satisfaction first.

Our policies and standards are designed to provide prompt, competent, courteous and professional service to our customers. We want your visit to our facility to be a positive experience. Dusty's Collision Center hereby provides a Guarantee on repairs performed by this facility. This Guarantee is granted and whose name appears on the original work order.

Metal Work Guarantee

Dusty's Collision Center provides a Lifetime Guarantee on all metalwork, to include welding and the application of materials utilized in making collision repairs against cracking, flaking, pitting, or deterioration, excluding rust repairs, any metal work warranted hereby, at its sole option, when claim is made while the present owner owns the vehicle, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.

Painting, Stripes and Decals Guarantee

Dusty's Collision Center provides a Lifetime Gaurantee on paint-related priming and paint work against solvent blistering, peeling, hazing and excessive loss of pigmentation. We also provide a Lifetime guarantee on the application and adhesion of decorative stripes and decals, excluding those defects which are caused by extreme environmental conditions to which the vehicle may be exposed. The shop will reprime, repaint, and/or restripe the specific section or sections of the vehicle guaranteed hereby (excluding rust repair) at its sole option, unless caused by or damaged resulting from unreasonable use, maintenance or care of the vehicle. Paint guarantee is valid only over OEM type finishes that are free of defect.

Parts Guarantee

Dusty's Collision Center provides a One (1) Year Guarantee, unless manufacturer guarantee is less or more, on new parts installed by or at the facility. (Please note: Dusty's guarantee does not exceed manufacturer guarantee.) The shop will repair or replace any defective part warranted hereby at its sole option, when a claim is made within one (1) year of effective date stated herein, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle. Non OEM parts warranted by original manufacturer

Mechanical Repairs Guarantee

Dusty's Collision Center provides a One (1) Year Limited Guarantee on all mechanical repairs pertaining directly to original collision damage. Dusty's will repair any mechanical assembly or component warranted hereby, at its sole option, when claim is made within one (1) year of the effective date stated herein, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.

Name

Vehicle

Work Order#



www.DustysCollision.com

Date

Manager

2418 S. Industrial Hwy. Ann Arbor, MI 48104
Phone: 734-996-2325 Fax: 734-996-2335
info@dustyscollision.com